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097705 - SHAH CONVENIENCE STORE, TIMELINE OF EVENTS

Name and address on premises licence Shah Convenience Store
Student Village, Lower Chatham Street, Manchester

Name and address of Premises licence holder (PLH)/Designated Premises Supervisor (DPS) on premises licence Mohammed Rasheed
[REDACTED]

Following an inspection of the premises in April 2022, multiple warning letters and emails have been issued to Mr. Rasheed with no response being received. LOOH have serious concern that Mr. Rasheed is not involved in the day to day running of the premises, and that it is unclear who is authorising the sale of alcohol at the business. Mr. Rasheed has been invited to multiple pre-review meetings none of which he's attended without any explanation given for his non-attendance. LOOH also have concern that the current business operators may have applied for a Minor Variation in Mr. Rasheed's name without his knowledge.

The premises is surrounded by student accommodation including Unite Students and Parkway Gate student accommodation. The licence authorises the sale of alcohol for consumption off the premises only, from Monday to Sunday 1100hrs to 2300hrs.

The LOOH Team invites the Committee to revoke the licence under Section 51 of the Licensing Act 2003 in order to uphold the licensing objectives of the prevention of crime and disorder.

Friday 4th March 2022

Proactive visit made by Licensing Compliance officer Paul Bonner at 23:10hrs, business was closed.

Saturday 5th March 2022

Letter and email issued to the premises licence holder advising that I would visit the premises on Wednesday 30th March 2022 at 11:30am to carry out an inspection.

Sunday 6th March 2022

Email received from PLH/DPS "This email has been sent to me in error. Please check your information."

Friday 11th March 2022

Telephone call received from resident at [REDACTED] (address on premises licence). They confirmed that the named licence holder/DPS does not live at that address.

Monday 14th March 2022

Emails to premises licensing to raise the incorrect home address for the PLH/DPS. Email issued by premises licensing to the PLH/DPS to raise the incorrect home address directly.

Wednesday 30th March 2022 <Failed Inspection>

Arrived at the premises at 11:30hrs I enter the premises with Deborah Fuller, male present behind the counter. I ask if Mr. Rasheed is present, and the male confirms no. I explain that I have an inspection booked in for today with Mr. Rasheed, the male replies that he knows and he has the information with him that I've requested to view. I explain that because Mr. Rasheed is the PLH and DPS and that I need to go through the premises licence with him in person. I explain that I will rearrange the inspection and I leave the premises.

Saturday 2nd April 2022

Letter issued to the premises licence holder advising that I would visit the premises on Tuesday 19th April 2022 at 2:30pm to carry out an inspection.

Friday 18th April 2022

Email from Mr. Rab Nawaz to explain that my letter has been received, the PLH/DPS is in Pakistan and will not be present for the inspection.

Saturday 19th April 2022

Emailed in response to email received above to advise the inspection has been rescheduled to Friday 29th April 2022 at 1:00pm.

Saturday 19th April 2022

Letter issued to the premises licence holder advising that I would visit the premises on Friday 29th April 2022 at 1:00pm to carry out an inspection.

Friday 29th April 2022

Full inspection of the premises carried out with Licensing Compliance officer Joe Robinson.

PLH/DPS Mr. Mohammed Rasheed present, I.D. requested and checked.

- Home address for the premises licence holder/designated premises supervisor has changed and the licensing authority has not been notified.
- The layout of the premises does not reflect the current plan attached to the premises licence.

Wednesday 4th May 2022

Warning letters issued to PLH/DPS to advise that the follow offences are being committed under the licensing act 2003:

- Failure to notify the licensing authority of a change in name or address is an offence under section 33(6) of the Licensing Act 2003. A person guilty of this offence is liable on conviction to a fine of £500.
- Failure to notify the Licensing Authority of a change in the layout of your premises is an offence under Section 136 of the Licensing Act 2003.

Advised to contact the licensing unit at: premises.licensing@manchester.gov.uk so they can provide advice on what type of application would be necessary to amend the plan and update the name and address on your premises licence.

Monday 23rd May 2022

Email issued to premises licence holder to confirm that the required application has not been submitted and received by the licensing unit and reminding them of the offences being committed.

Wednesday 15th June 2022

Email issued to premises licence holder to confirm that the required application has not been submitted and received by the licensing unit and reminding them of the offences being committed. Additionally, advised that prosecution may be sought.

Friday 17th June 2022

Email from [REDACTED] (shop assistant) to ask what application is required to update the licence. Copy of minor variation application and guidance emailed.

Wednesday 13th July 2022

Warning letters issued to PLH/DPS to remind them of the offences and to provide a deadline to submit the application before **Friday 17th August 2022**.

Wednesday 10th August 2022

Email issued to premises licence holder to confirm that the required application has not been submitted and received by the licensing unit. Also, to remind them of the offences being committed and the deadline **Friday 17th August 2022**.

Tuesday 16th August 2022

Case officer checked main licence record 097705, no application received to resolve the offences.

Tuesday 16th - Wednesday 17th August 2022

Warning letters created to PLH/DPS to remind them of the offences and to provide a further deadline to submit the application before **Friday 2nd September 2022**. Proactive visit to hand deliver, arrived at 22:24hrs with GS6, premises closed but photographs taken of both elevations of the premises. Letter posted underneath shutters at the premises.

Monday 12th September 2022

Case officer checked main licence record 097705, no application received to resolve the offences. Pre-review letter issued by post and email inviting the PLH/DPS to a meeting at the Town Hall on Thursday 22nd September 2022 at 13:00hrs.

Wednesday 21st September 2022

Visit carried out to the premises, PLH/DPS not present. Member of staff present within the premises [REDACTED] advised that Mr. Rasheed would not be attending the pre-review hearing tomorrow.

Thursday 22nd September 2022

PLH/DPS failed to attend Pre-Review meeting. Further Pre-review letter issued by post and email inviting the PLH/DPS to a meeting at the Town Hall on Wednesday 5th October 2022.

Thursday 29th September 2022

Email received from [REDACTED] offering to submit a Minor Variation application, advice provided that only the PLH can submit the application. Enquiry sent to licensing@stockport.gov.uk to ask them to confirm the address they have for the PLH.

Friday 30th September 2022

Reply from licensing@stockport.gov.uk to confirm the home address for Mr Mohammed Rasheed is [REDACTED].

Wednesday 5th October 2022

PLH/DPS failed to attend Pre-Review meeting.

Thursday 6th October 2022.

Voter's roll checked, address for Mr. Mohammed Rasheed [REDACTED]
[REDACTED]. Further Pre-review letter issued by post and email inviting the PLH/DPS to a meeting at the Town Hall on Friday 21st October 2022. Letter also hand delivered to the premises.

Saturday 15th October 2022.

Check on business rates requested.

Sunday 16th October 2022.

Visit to premises, photographs taken of the premises internally and externally. PLH/DPS not present. New email address given for the PLH/DPS [REDACTED]

Monday 17th October 2022.

Confirmation received that business rates are paid for by [REDACTED]

Tuesday 18th October 2022.

Emails received from [REDACTED] further email issued to Mr. Rasheed regarding attending pre-review meeting.

Wednesday 19th October 2022.

Email received advising that Mr. Rasheed will not be attending the Pre-Review meeting. Email issued to Mr. Rasheed to ask that a Minor Variation application is submitted no later than Wednesday 2nd November 2022. Copy of self-drawn plan illustrating an example of what is required.

Friday 21st October 2022.

PLH/DPS failed to attend Pre-Review meeting.

Saturday 29th October 2022.

Email to remind PLH of deadline, that no application has been submitted, also that this will result in a request to Review the premises licence. Provided with a further deadline to submit the application by Wednesday 2nd November 2022, and to advise non submission will leave case officer with no alternative other than to request a Review of the premises licence.

Thursday 3rd November 2022.

Email from new email address stating that the application has been submitted and apologising for the delay due to personal reasons. Response sent asking when and how the application was submitted.

Wednesday 9th November 2022.

Review of Premises Licence application submitted to licensing authority.

Saturday 19th November 2022.

Email issued to PLH/DPS referencing the submission of the application to review, the three pre-review meetings that they have failed to attend, and to provide a further date for a meeting on Monday 28th November 2022 at 2:00pm.

Saturday 19th November 2022.

Response received from [REDACTED] this email has been linked to the licence since 2008 when the licence was transferred to Mr. Mohammed Rasheed. Email is to request the removal of the email address from our records, as they state they live in London and have no involvement with the business. Email to respond and request the licensing unit remove the email address.

Monday 21st November 2022.

Email received from premises licensing to advise the email address has been removed from the main record for the premises licence.

Saturday 26th November 2022.

Proactive visit carried out by officer Sandra Dawson, Mr. Rasheed was not present and could not be contacted.

Monday 28th November 2022.

PLH/DPS failed to attend Pre-Review meeting, no communication received from the PLH/DPS. Email issued to the PLH/DPS referencing the non-attendance and advising that this leaves the case officer with no alternative other than to continue with the application to review.

Monday 28th November 2022.

Email issued to reschedule the pre-review meeting for Wednesday 30th November 2022.

Wednesday 30th November 2022.

PLH/DPS failed to attend Pre-Review meeting.

Tuesday 20th December 2022.

The address and name of the Premises Licence Holder/Designated Premises Supervisor corrected and updated by the Licencing Unit. Found to have arisen from an administrative error in 2008. Review application withdrawn.

Wednesday 11th January 2023.

Review application served by email [REDACTED], copy of review application served by hand to licence holders home address.

Friday 3rd February 2023.

Email sent to PLH/DPS [REDACTED], referencing the review application and requesting that they contact me.

Saturday 18th February 2023.

Visit carried out to the premises by Licensing Compliance officer Margaret Lewis. Mr Rasheed not present, spoke with [REDACTED] and [REDACTED]. Both males asserted to Margaret that they own the business. Email issued to licensing@stockport.gov.uk to request a copy of a photograph of Mr. Rasheed.

List of questions that would have been asked during the pre-review meeting:

1. What involvement do you have in the day-to-day operation of the premises?
2. Who is involved in the general management of the premises if you are not at the premises?
3. Do you understand the key principles underpinning Licensing Act and can you explain what the Licensing Objectives are?
4. You have been contacted on multiple occasions and reminded that you are committing offences under the Licensing Act 2003. Why have you not replied to any letters or emails sent to you?
5. Why have you not submitted an application to the licensing unit to resolve the offences identified during my inspection?



LICENSING ACT 2003 PREMISES LICENCE

Premises licence number	097705
Granted	07/06/2007
Latest version	Correction issued 19/12/2022

Part 1 - Premises details

Name and address of premises
Shah Convenience Store Student Village, Lower Chatham Street, Manchester, M1 5SS
Telephone number
0161 236 1902

Licensable activities authorised by the licence
1. The sale by retail of alcohol*.
* All references in this licence to "sale of alcohol" are to sale by retail.

The times the licence authorises the carrying out of licensable activities
--

Sale by retail of alcohol							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	0800	0800	0800	0800	0800	0800	0800
Finish	2300	2300	2300	2300	2300	2300	2300
The sale of alcohol is licensed for consumption off the premises only.							
Seasonal variations and Non-standard Timings:							
None							

Hours premises are open to the public							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	0800	0800	0800	0800	0800	0800	0800
Finish	2300	2300	2300	2300	2300	2300	2300
Seasonal variations and Non-standard Timings:							
None							

Part 2

Details of premises licence holder

Name: Mohammed Rasheed

Address: [REDACTED]

Details of designated premises supervisor where the premises licence authorises for the supply of alcohol

Name: Mohammed Rasheed

Address: [REDACTED]

Personal Licence number: 4055

Issuing Authority: Stockport Metropolitan Borough Council

Annex 1 – Mandatory conditions

Door Supervisors

1. Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -
 - (a) Unauthorised access or occupation (e.g. through door supervision),
 - (b) Outbreaks of disorder, or
 - (c) Damage,unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.

Supply of alcohol

2. No supply of alcohol may be made under this premises licence:
 - (a) At a time when there is no designated premises supervisor in respect of the premises licence or,
 - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
3. Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence
4.
 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either –

- (a) a holographic mark, or
- (b) an ultraviolet feature.

5. (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price, which is less than the permitted price.

(2) For the purposes of the condition set out in (1) above—

(a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) “permitted price” is the price found by applying the formula—

$$P = D + (D \times V)$$

where –

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –
- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

(3) Where the permitted price given by paragraph (2)(b) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4) (a) Sub-paragraph (4)(b) applies where the permitted price given by paragraph (2)(b) on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the operating schedule

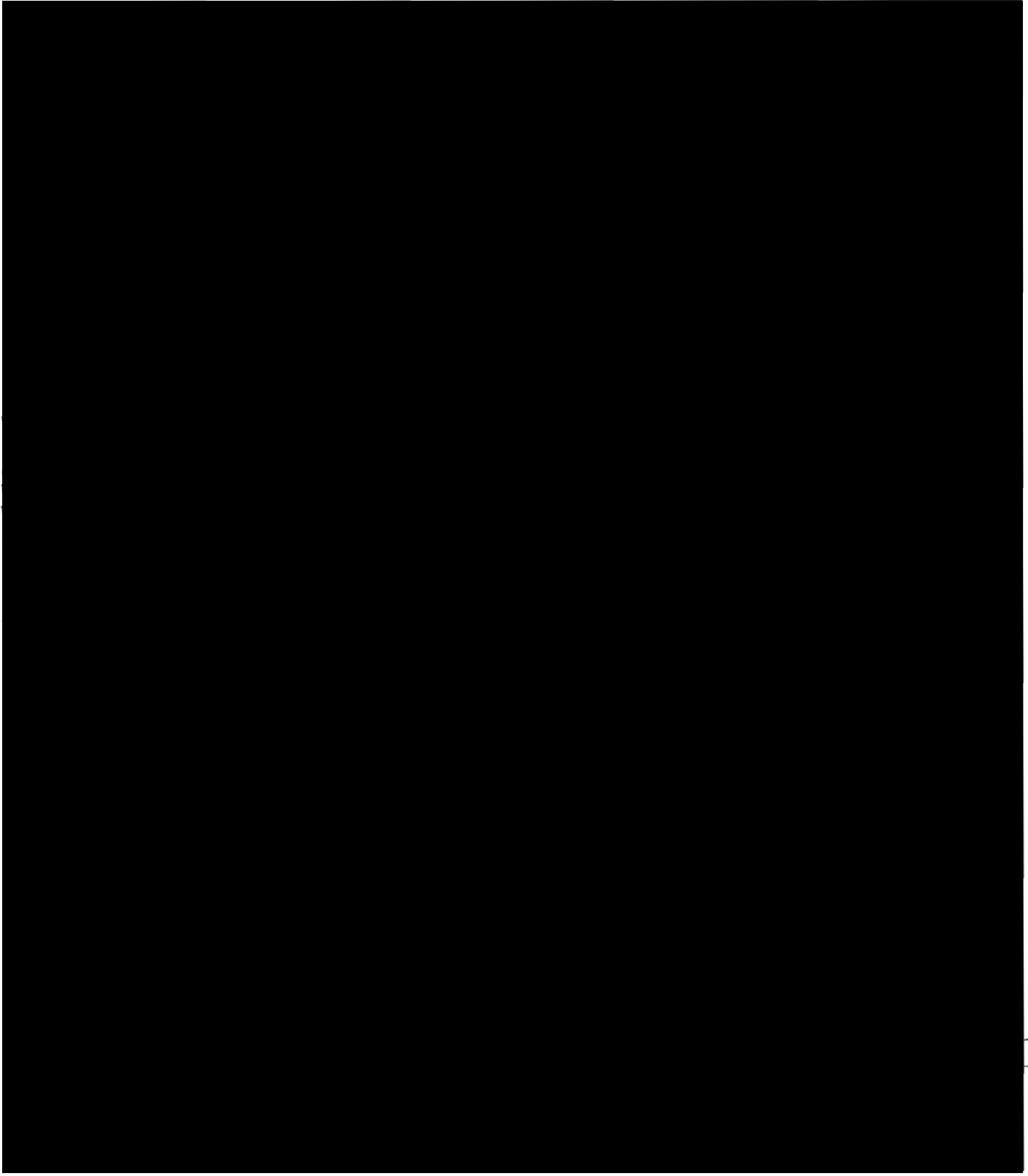
1. Signs requesting that persons do not congregate outside the premises will be displayed and staff will use their best endeavours to ensure customer compliance
2. Any litter attributable to these premises will be removed at regular intervals
3. The CCTV system will incorporate an outside camera covering the frontage of the premises
4. CCTV images to be retained and made available to Responsible Authorities
5. Alcohol to be displayed in a prominent position which can be adequately supervised by members of staff
6. All staff to receive training in respect of their legal obligations in terms of underage sales and sales to intoxicated persons and all training to be documented.
7. The premises to operate a refusal book
8. The premises licence holder to ensure that the immediate area to the front of the shop is cleared of rubbish in a timely manner.
9. Where possible, the personal licence holder will be on site when the premises are open for sales of alcohol. Written authorisation to be given to all staff members by the personal licence holder.

Annex 3 – Conditions attached after a hearing by the licensing authority





1. CCTV shall be installed both inside and outside the entrance and exit of the premises. Recordings shall be kept for a minimum of 31 days. The CCTV equipment shall be maintained in good working order and correctly time and date stamped.
2. There shall be regular and adequate refuse collections from the premises.
3. A challenge 21 scheme shall be operated within the premises. Valid ID associated with such scheme shall be (passport, photo driving licence, proof of age card).

Annex 4 – Plans

See attached



KEY:

-  FIRE EXTINGUISHER
-  AREA FOR SALE OF ALCOHOL
-  FIXTURES.
-  EXITS

TINMUS GENERAL STORES & OFF LICENCE
STUDENT VILLAGE.
GROUND FLOOR UNIT.
LOWER CHATHAM STREET.
MANCHESTER MA 56E.

SCALE:- 1/50

MR R. SINGH

APRIL 07

DRAWN:-





**Licensing & Out of Hours Compliance
The Neighbourhoods Service**

PO Box 532
Town Hall
Manchester
M60 2LA

Shah Convenience Store
Student Village
Lower Chatham Street
Manchester
M1 5GE

To reply please contact:
Mr. Gary Cook

Date: 5 March 2022

Tel: [REDACTED]

Email: [REDACTED]

Our ref: 271280

**Notification of Licensed Premises Inspection
Licensing Act 2003**

Dear Sir / Madam,

I am writing to inform you that I shall visit your premises, Shah Convenience Store, Student Village, Lower Chatham Street, Manchester M1 5GE, on Wednesday 30th March 2022 at 11:30am to carry out an inspection to ensure that you are complying fully with the conditions of your premises licence.

Please ensure that a responsible person, ideally the premises licence holder or Designated Premises Supervisor is present. Please take time to read through your licence and ensure everything is in order, including that the current layout of the premises reflects the layout shown on the plan attached to the licence.

You must ensure that you have a copy of your premises licence on site.

For the inspection, please can you have the following information prepared and available for me to view, or email copies to me prior to the date of my inspection:

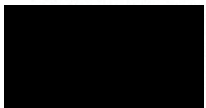
- Copies of your Waste and Pest Control contracts
- Evidence of staff training provided; this should include:
 - Training on proxy sales and appropriate training for staff on responsible alcohol sales
 - Comprehensive staff training regarding the Prevention of Crime and disorder
 - Training on drunkenness
 - Training on challenge 21/25
 - Conflict management training provided to staff.

If the above date or time is not convenient can you, please advise me as soon as possible to arrange a more convenient date/time.

Continued overleaf

If you would like to discuss this letter in any more detail, please feel free to contact me.

Yours sincerely,



Gary Cook
Licensing & Out of Hours Compliance Officer

**Licensing & Out of Hours Compliance
The Neighbourhoods Service**

PO Box 532
Town Hall
Manchester
M60 2LA

To reply please contact:
Mr. Gary Cook

Tel: [REDACTED]

Email: [REDACTED]

[REDACTED]

Date: 5 March 2022

Our ref: 271280

**Notification of Licensed Premises Inspection
Licensing Act 2003**

Dear Mr. Rashid,

I am writing to you in your capacity as both the licence holder and the designated premises supervisor. To inform you that I shall visit your premises, Shah Convenience Store, Student Village, Lower Chatham Street, Manchester M1 5GE, on Wednesday 30th March 2022 at 11:30am to carry out an inspection to ensure that you are complying fully with the conditions of your premises licence.

Please ensure that a responsible person, ideally the premises licence holder or Designated Premises Supervisor is present. Please take time to read through your licence and ensure everything is in order, including that the current layout of the premises reflects the layout shown on the plan attached to the licence.

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Continued overleaf

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Yours sincerely,



Gary Cook
Licensing & Out of Hours Compliance Officer



**Licensing & Out of Hours Compliance
The Neighbourhoods Service**

PO Box 532
Town Hall
Manchester
M60 2LA

Shah Convenience Store
Student Village
Lower Chatham Street
Manchester
M1 5GE

To reply please contact:
Mr. Gary Cook

Date: 2 April 2022

Tel: [REDACTED]

Email: [REDACTED]

Our ref: 271280

**Notification of Licensed Premises Inspection
Licensing Act 2003**

Dear Sir / Madam,

I am writing to inform you that I shall visit your premises, Shah Convenience Store, Student Village, Lower Chatham Street, Manchester M1 5GE, on Tuesday 19th April 2022 at 2:30pm to carry out an inspection to ensure that you are complying fully with the conditions of your premises licence.

Please ensure that the premises licence holder is present, and that you bring a form of photo identification with you, such as your Passport or driving licence. Please take time to read through your licence and ensure everything is in order, including that the current layout of the premises reflects the layout shown on the plan attached to the licence.

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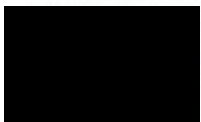
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If the above date or time is not convenient can you, please advise me as soon as possible to arrange a more convenient date/time.

Continued overleaf

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Yours sincerely,



Gary Cook

Licensing & Out of Hours Compliance Officer

**Licensing & Out of Hours Compliance
The Neighbourhoods Service**
PO Box 532
Town Hall
Manchester
M60 2LA

Mr. Mohammed Rasheed


To reply please contact:
Mr. Gary Cook

Date: 2 April 2022

Tel: 

Email: 

Our ref: 271280

**Notification of Licensed Premises Inspection
Licensing Act 2003**

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Continued overleaf

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Yours sincerely,



Gary Cook
Licensing & Out of Hours Compliance Officer



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The Neighbourhoods Service**

PO Box 532
Town Hall
Manchester
M60 2LA

Shah Convenience Store
Student Village
Lower Chatham Street
Manchester
M1 5GE

To reply please contact:
Mr. Gary Cook

Date: 19 April 2022

Tel: [REDACTED]

Email: [REDACTED]

Our ref: 271280

**Notification of Licensed Premises Inspection
Licensing Act 2003**

Dear Sir / Madam,

I am writing to inform you that I shall visit your premises, Shah Convenience Store, Student Village, Lower Chatham Street, Manchester M1 5GE, on Friday 29th April 2022 at 1:00pm to carry out an inspection to ensure that you are complying fully with the conditions of your premises licence.

Please ensure that the premises licence holder is present, and that you bring a form of photo identification with you, such as your Passport or driving licence. Please take time to read through your licence and ensure everything is in order, including that the current layout of the premises reflects the layout shown on the plan attached to the licence.

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Yours sincerely,



Gary Cook

Licensing & Out of Hours Compliance Officer

**Licensing & Out of Hours Compliance
The Neighbourhoods Service**
PO Box 532
Town Hall
Manchester
M60 2LA

Mr. Mohammed Rasheed


To reply please contact:
Mr. Gary Cook

Date: April 2022

Tel: 

Email: 

Our ref: 271280

**Notification of Licensed Premises Inspection
Licensing Act 2003**

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Continued overleaf

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If you would like to discuss this letter in any more detail, please feel free to contact me.

Yours sincerely,



Gary Cook
Licensing & Out of Hours Compliance Officer



The Neighbourhoods Service
Growth & Neighbourhoods

Mr. Mohammed Rasheed

To reply please contact:

Gary Cook

Tel: [REDACTED]

Email: [REDACTED]

Date: 4 May 2022

Our ref: 271280

Licensing Act 2003 - Licensed Premises Inspection

Shah Convenience Store, Student Village, Lower Chatham Street, Manchester M1 5GE

Dear Mr. Rasheed,

Following my visit to your premises on Friday 29th April 2022 I found that you are fully complying with all the conditions imposed on your premises licence. However, the following offences are being committed and these must be remedied urgently:

- During my inspection you confirmed that your home address does not match the address on your premises licence, and that there has been a failure to notify the licensing authority.

Please be aware that failure to notify the licensing authority of a change in name or address is an offence under section 33(6) of the Licensing Act 2003. A person guilty of this offence is liable on conviction to a fine of £500.

Additionally, it was confirmed that the layout of the premises does not reflect the current plan attached to your premises licence. A variation application must be submitted immediately so that the plan can be updated.

Please contact the licensing unit at: premises.licensing@manchester.gov.uk they can advise what type of application will be necessary to amend the plan and update your name and address on your premises licence.

I must make you aware that failure to notify the Licensing Authority of a change in the layout of your premises is an offence under Section 136 of the Licensing Act 2003. I strongly advise that this is remedied immediately.

Please be aware that under the Licensing Act 2003 any responsible authority or interested party, including local residents, can request a Review of a premises license if it is felt that any of the Licensing Objectives are not being upheld in relation to the premises. As a result of any review that may take place, additional conditions, changes in licensable activities or a restriction in a premises operating hours may be imposed.

If you have any questions regarding this letter, please do not hesitate to contact me.

Yours Sincerely,



Mr. Gary Cook
Licensing Compliance Officer



The Neighbourhoods Service
Growth & Neighbourhoods

Shah Convenience Store
Mr. Mohammed Rasheed
Student Village
Lower Chatham Street
Manchester
M1 5GE

To reply please contact:

Gary Cook

Tel: [REDACTED]

Email: [REDACTED]

Date: 4 May 2022

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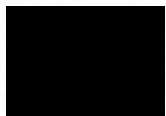
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